

# OYF | KENSINGTON

## Membership Hold Policy

1. 30 days emailed notice required. Medical Holds are exempt from 30 days notice.
2. Of the Prepaid Memberships, only a One Year Prepaid can be held, except medical holds. Trials cannot be held for any reason.
3. Non-medical holds will be no longer than 3 consecutive months, unless previously approved.
4. Hold fees are \$20/month (30 days) or \$10 biweekly (14 days) and will not be pro-rated should the length of the hold be less than either of these time periods.
5. A Doctor's Note is required for any medical hold, and must include the date to begin the exclusion from fitness, and if known, the end date. No other personal information is required, nor would it be shared, if provided. Your information is safe.
6. If the member is unable to immediately provide a Doctor's Note and pays hold fees, the hold fees paid will be credited back to future membership fees once a Doctor's Note is on file.